



As the weather warms up, it's a perfect time to focus on conserving water. When we start watering our outdoor landscapes again, it's common to discover leaks that occurred over the winter. It's crucial to promptly fix any broken pipes or sprinkler heads to prevent water wastage. Not only does this save water and money on your bill, but it also ensures your irrigation system functions optimally. If your outdoor watering setup isn't up to par, consider upgrading to a more efficient one. Check out the water rebates programs offered by the Washington County Water Conservancy District for potential savings.

wcwcd.gov/conservation/rebates/

Here's a handy guide on how often to water different types of plants:



<u>Plant Type</u>	<u>Winter Frequency (Up to)</u>	<u>Summer Frequency (Up to)</u>
Bedding Plants and Vegetables	Once per week	Three times per week
Shrubs	Once per week	Three times per week
Trees	Twice per month	Twice per week
Desert Plants	Once per month	Once per week

PAYING YOUR UTILITY BILL



When to Pay: After your utility bill is mailed, you typically have around 21 days to pay it. Failure to pay by the due date may incur a penalty of up to 5%. Subsequently, you'll receive a Delinquent Notice on your next bill, urging payment by a specified date to avoid shutoff proceedings. Continued non-payment may result in a final notice threatening service termination, along with potential additional charges for notices and shutoff processing.



Where to Pay: You have several convenient payment options, including in-person at the Utility Office, via mail, through the automated phone system, or online using the City's Paymentus portal. Please note that the Utility Office cannot be held responsible for payments lost to unauthorized agents or third parties.



Additional Services Offered: Take advantage of useful services like Paperless Billing (e-Bill), Autopay, and the Average Monthly Payment program provided by the Utility Office. For more details, visit our website at sgcity.org/utilities/ or reach out to Customer Service at 435-627-4700 for assistance.



Updating Contact Information: Is your contact information up to date with the city? Ensuring we have your current phone number, email address, and other details enables us to communicate vital information effectively. This includes notifying you about potential water leaks, unusually high usage that could indicate damage, returned mail indicating unpaid balances or potential service interruptions, and forthcoming planned power or water outages in your area.



Help us keep you informed by updating your contact information online at

